

MAU schedules and locations are subject to change without notice. For a current listing of Medical Aid Units in your area, please visit highmarkbcbsde.com or call Customer Service at 1-844-459-6452.

### **Did You Know?**

Medical Aid Units (MAUs) provide urgent care and may be a less expensive alternative to a hospital Emergency Department (ED). MAUs treat common ailments and injuries, including:

- Minor lacerations requiring stitches
- Joint sprains
- Cuts and minor burns
- Most broken bones
- Headaches
- Pediatric medical problems (e.g., eye and ear infections)
- Muscle, joint, and back pain
- · Mild asthma attacks

- Fevers and flu
- Allergies
- Routine infections

   (e.g., ear, throat, sinus, and bladder infections)
- Coughs and colds
- Sexually transmitted infections
- Emergency contraceptive care
- Skin irritation or skin infection

### **Common Questions**

### What are Medical Aid Units?

MAUs are urgent care facilities that treat injuries or illnesses that are not life-threatening, but require care within a few hours or the same day. With an MAU, you don't need an appointment and you may avoid the longer waits you might find at a busy ED.

#### How do Medical Aid Units work?

MAUs are staffed by medical professionals, which may include physicians, nurse practitioners, and physicians' assistants. Many offer on-site diagnostic equipment, including X-ray and laboratory services, and are generally open at times when your doctor's office may be closed.

### When should I go to an ED?

MAU services are covered by your health benefits plan. The cost to you (your copay) is lower if you seek care from an MAU or urgent care center instead of an ED. Additionally, to see the most up-to-date list of MAUs and their locations, visit highmarkbcbsde.com, click on Find a Doctor, or Rx, and choose Find a Doctor, Hospital, or other Medical Provider, and then choose Urgent Care Centers & Retail Clinic from the Doctors & Medical Professionals drop-down menu.

While MAUs are appropriate for common conditions and injuries, life-threatening symptoms such as chest pains, symptoms of stroke, severe headaches, excessive bleeding, or vomiting are best handled by an ED.

Please be sure to use your best judgment in any medical situation. If you believe that you have a life-threatening emergency and do not have time to speak with your doctor, then proceed to the nearest ED for care.



While not a trauma center, a freestanding ED is open 24/7 and is generally able to treat most emergencies. It is important to note that a freestanding ED falls under your health plan's Emergency Facility definition, which means the cost may be higher to you if you choose to be treated there instead of at an MAU. If you have any questions, please contact the Customer Service number on your Highmark Blue Cross Blue Shield Delaware ID card.

For assistance or health support, call a Blues On Call<sup>SM</sup> health coach at 1-888-BLUE-428 (1-888-258-3428). All coaches are trained to help you make informed health decisions. Coaching is confidential and no cost to you. Make the call today!

Blues On Call is a service mark of the Blue Cross and Blue Shield Association.

Highmark Blue Cross Blue Shield Delaware is an independent licensee of the Blue Cross and Blue Shield Association.

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意:如果您说中文,可向您提供免费语言协助服务。 请拨打您的身份证背面的号码(TTY:711)。



# Medical Aid Units (MAUs)

**Urgent Care Facilities for Delaware Residents** 



HIGHMARKBCBSDF.COM

4/19 HC403248

## **Medical Aid Unit Locations**

## **New Castle County**

CCHS Medical Aid Unit — Medical Aid Unit at Middletown

Middletown CareCenter 124 Sleepy Hollow Drive Middletown, DE 19709 Monday – Sunday: 8:00 a.m. – 8:00 p.m. Holidays: 9:00 a.m. – 5:00 p.m.

302-449-3100

302-623-0444

CCHS Medical Aid Unit — Medical Aid Unit at Christiana

200 Hygeia Drive Newark, DE 19713 Monday – Sunday: 8:00 a.m. – 8:00 p.m. Holidays: 9:00 a.m. – 5:00 p.m.

HealthCare Center at Christiana

CCHS Medical Aid Unit — Glasgow Medical Aid Unit

Glasgow Medical Center 2600 Glasgow Avenue, Suite 100 Newark, DE 19702 Monday – Sunday: 8:00 a.m. – 8:00 p.m. Holidays: 9:00 a.m. – 5:00 p.m. 302-623-3661

CCHS Medical Aid Unit — Medical Aid Unit at STAR

550 South College Avenue, Suite 115 Newark, DE 19713 Monday – Sunday: 8:00 a.m. – 8:00 p.m. Holidays: Closed **302-533-7148** 

Delaware Medical Care Inc.

Silverside Medical Aid Unit 2700 Silverside Road Wilmington, DE 19810 Monday – Saturday: 8:00 a.m. – 8:00 p.m. Sunday: 9:00 a.m. – 5:00 p.m. Holidays: Call for hours 302-225-6868 **Eden Hill Express Care LLC** 

1011 East Songsmith Drive Bear, DE 19701 Monday – Sunday: 8:00 a.m. – 9:00 p.m. **302-918-7509** 

**Eden Hill Express Care LLC** 

749 Middletown Warwick Road Middletown, DE 19709 Monday – Sunday: 8:00 a.m. – 9:00 p.m. 302-378-1621

**Go-Care at Abby Medical** 

1 Centurian Drive, Suite 106 Newark, DE 19713 Monday – Friday: 9:00 a.m. – 9:00 p.m. Saturday: 9:00 a.m. – 6:00 p.m. Sunday: 10:00 a.m. – 6:00 p.m. 302-999-0003

MedExpress, Inc — Delaware

2722 Concord Pike Wilmington, DE 19803 **302-477-1406** 

3926 Kirkwood Highway Wilmington, DE 19808 **302-998-2417** 

1C Chestnut Hill Plaza Newark, DE 19713 **302-266-0930** 

129 N Dupont Highway New Castle, DE 19720 **302-328-5150** 

Monday – Sunday: 8:00 a.m. – 8:00 p.m. Christmas Eve: 8:00 a.m. – 4:00 p.m. Thanksqiving & Christmas Day: Closed

Newark 24/7 Urgent Care Center

324 East Main Street Newark, DE 19711 Monday – Sunday: 24/7 - 365 days a year **302-738-4300** 

## **Kent County**

CCHS Medical Aid Unit — Medical Aid Unit at Smyrna

Smyrna Health & Wellness Center 100 S Main Street, Suite 101 Smyrna, DE 19977 Monday – Friday: 8:00 a.m. – 8:00 p.m. Weekends & Holidays: 8:00 a.m. – 4:00 p.m. 302-659-4444

**Eden Hill Express Care** 

200 Banning Street, Suite 170 Dover, DE 19904 Monday – Friday: 8:00 a.m. – 9:00 p.m. Saturday – Sunday: 9:00 a.m. – 9:00 p.m. 302-674-1999

 ${\sf MedExpress, Inc-Delaware}$ 

15 South DuPont Highway Dover, DE 19901 Monday – Sunday: 8:00 a.m. – 8:00 p.m. Christmas Eve: 8:00 a.m. – 4:00 p.m. Thanksgiving & Christmas Day: Closed 302-674-1514

Delaware Walk In Medical, LLC

379 Walmart Drive, Suite A Camden, DE 19934 Monday – Saturday: 7:30 a.m. – 7:30 p.m. Sunday: 9:00 a.m. – 5:00 p.m. 302-698-4441

# **Sussex County**

**Ambient Medical Care** 

24459 Sussex Highway Seaford, DE 19973 Monday – Friday: 7:00 a.m. – 8:00 p.m. Saturday – Sunday: 9:00 a.m. – 5:00 p.m. **302-629-3099** 

Beebe Healthcare Georgetown

Georgetown Walk-In 21635 Biden Avenue Georgetown, DE 19947 **302-856-9729** 

Beebe Healthcare Millsboro

28538 DuPont Boulevard Millsboro, DE 19966 **302-934-5052**  Beebe Healthcare Millville

32550 Docs Place, Unit 1 Millville, DE 19967 **302-541-4175** 

Monday - Sunday: 9:00 a.m. - 7:00 p.m.

**BayHealth Occupational & Walk-In Clinic** 

301 Jefferson Avenue Milford, DE 19963

Occupational Health

Monday – Friday: 7:30 a.m. – 5:00 p.m.

Walk-In

Monday – Friday: 12:00 p.m. – 8:00 p.m. Saturday – Sunday: 9:00 a.m. – 5:00 p.m. **302-430-5705** 

Delaware Walk In Medical, LLC

25935 Plaza Drive Millsboro, DE 19966 Monday – Saturday: 8:00 a.m. – 7:00 p.m. Sunday: 9:00 a.m. – 5:00 p.m. **302-947-4111** 

Delaware Walk In Medical, LLC

1309 Savannah Road Lewes, DE 19958 Monday – Saturday: 8:00 a.m. – 7:00 p.m. Sunday: 9:00 a.m. – 5:00 p.m. 302-644-1441

Nanticoke Immediate Care

100 Rawlins Drive Seaford, DE 19973 **302-536-5415** 

30549 Sussex Highway Laurel, DE 19956 **302-715-5216** 

503 West Market Street Georgetown, DE 19947 **302-856-4120** 

Monday – Friday: 8:00 a.m. – 8:00 p.m. Saturday – Sunday: 9:00 a.m. – 5:00 p.m.